

C-I-L delivers training modules for individuals and User-Led organisations to register as accredited Peer Support Brokers. Not only is accreditation with C-I-L the mark of top-quality Peer Support Brokerage, but it also gives you access to C-I-L's professional development system and market-leading software tools to support your work as a Peer Support Broker.

This training and accreditation is the backbone of our Peer Brokerage Franchise Scheme, which allows User-Led Organisations to offer essential services to their communities in a way that is structured, quality assured and financially sustainable.

Introduction to Personalisation

Duration: Half day

This introductory session is the foundation module for our OCN Accredited support planning and brokerage course. It is ideal for people who are new to the concept of personalisation.

Participants will:

- Understand the history and policies of Personalisation
- Understand what Personalisation means for Individuals
- Understand how the Personalisation process is applied
- Understand the application process and the basics of budget spending

Module One: Principles of Support Planning

Duration: One day

This course provides a comprehensive background and overview of the support planning process

Participants will:

- Understand the key principles, issues and questions underlying support planning
- Understand the processes of writing a person-centred support plan and a traditional care plan
- Be able to establish appropriate ground rules for facilitation of individual and group meetings
- Understand appropriate conduct in facilitating a planning meeting

Module Two: Developing Skills in Writing a Support Plan

Duration: Two days

Addresses the skills needed to write comprehensive support plans for a range of client groups

Participants will:

- Be able to design and develop a comprehensive support plan
- Know how to conduct interviews with clients using a person-centred approach
- Understand how to access financial and other resources needed for self-directed support
- Be able to devise a budget for a client's support plan
- Understand how to transform a support plan to make it accessible to people with learning difficulties and/or disabilities

Module Three: Developing Support Brokerage Skills

Duration: Two days

A comprehensive guide on how to operate as a support broker

Participants will:

- Be able to action a support plan developed through brokerage
- Understand contracts used in support brokerage
- Understand the main criteria against which an action plan would be reviewed
- Learn to identify, negotiate and procure appropriate services/funding streams for clients