

Training Courses for People who use Health and Social Care Services

The leading organisation for the training and accreditation of Peer Support Brokers



C-I-L has developed a range of face-to-face and online e-learning courses that can prepare individual service users for the challenges of personalisation and give them the skills and knowledge needed to get the most from self-directed support.

Unlike other training providers, our courses have all been created *by* service users, *for* service users.

What Personalisation Means to Me

Duration: Half day



A short introductory course designed to develop understanding of what Personalisation means in a practical sense

Participants will:

- Understand the history and policies of Personalisation
- Understand the relevancy of Personalisation to an individual
- Understand how the Personalisation process is applied
- Understand the IB application process and budget spending

How to Write My Own Support Plan

Duration: Two days



Guiding service users through the process of writing their support plan

Participants will:

- Understand how to write a person-centred support plan
- Develop a support plan
- Be able to devise a budget for a support plan
- Understand the main criteria against which a support plan would be approved

Planning My Personal Budget

Duration: Half day



Learn to calculate the best way to spend an individual budget

Participants will:

- Be able to devise a budget for a support plan
- Identify the expenses involved to meet a support plan
- Be able to allocate funds including a contingency for unforeseen expenses

My Rights and Responsibilities

Duration: One day  



A guide to what happens after a support plan is written and how to safely and legally operate as an employer of support staff

Participants will:

- Understand practical and legal obligations of being an employer
- Be able to complete local authority monitoring forms
- Understand how to transform an action plan into practical activities

You're Hired: Finding the Right Support Staff for Me

Duration: One day  



A guide to finding and hiring support staff while abiding by employment law

Participants will:

- Be able to devise job descriptions and role specifications
- Learn how to advertise for, interview and hire staff

Being the Boss: Managing my Staff and Services

Duration: One day  



A course for people who will manage their own support staff and services

Participants will:

- Set the appropriate ground rules for the people who will be working in their home and in their personal space
- Develop skills in supervising support staff
- Learn how to negotiate conflicts with or among support staff
- Learn the art of contract negotiation with service providers

Finding the Funding that's Right for Me

Duration: One day  



How to identify funding streams and understand how to apply

Participants will:

- Understand how to identify and access financial and other resources needed for self-directed support

Prices:



Face-to-face courses are charged at £50 per participant, per day, maximum 14 people per group.
£100 per participant a day for groups of less than 10.

We offer discounts for rolling programmes, and we offer reduced rates for user-led and voluntary organisations - please get in touch to discuss.



Please contact us for a quote for our online e-learning courses.

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