

# Professional Development: Training Courses

The leading organisation for the training and accreditation of Peer Support Brokers



C-I-L has developed a range of training and online e-learning courses to support your workforce to prepare service users and client groups for the challenges of Personalisation. Unlike other training providers, our courses have all been created in *co-production* with people who use health and social care services, ensuring the central role of the client in self-directed support.

## Introduction to Personalisation

Duration: Half day  

*An overview of personalisation and its implications for professional practice*

Participants will:

- Understand the history and policies of Personalisation
- Understand the relevancy of Personalisation to an individual
- Understand how the Personalisation process is applied
- Understand the IB application process and budget spending

## Support Planning Induction / Refresher Course

Duration: One day  

*For organisations that are implementing new systems for support planning, or making amendments to existing processes: We can co-design a common induction course to support your workforce to deliver continuity and consistency of service delivery and support the widespread uptake of personalisation*

Participants will:

- Understand the key principles, issues and questions underlying support planning
- Understand the process of writing a person-centred plan and a traditional care plan
- Be able to design and develop a comprehensive individualised support plan
- Be able to devise a budget for a client's support plan
- Understand how to access financial and other resources

## Individual Budgets Money Management

Duration: Half day  

*Supporting your workforce to efficiently calculate an individualised budget*

Participants will:

- Be able to devise a budget for a support plan
- Identify the expenses involved to meet a support plan
- Be able to allocate funds including a contingency for unforeseen expenses

## Developing Skills in Accessing Individual Funding

Duration: One day  

*Sometimes delivering an outcomes-based approach means being able to identify funding opportunities so that individuals can meet their support plan goals - this course hones your workforce's skills in being able to identify funding streams and aiding client application*




Participants will:

- Understand how to identify and access financial and other resources needed for self-directed support

## Support Brokerage: OCN Accredited Modules



*If your organisation is developing an in-house support brokerage team or is supporting service providing agencies to deliver independent support brokerage, our groundbreaking, service user developed brokerage training programme is unrivalled in equipping brokers with the skills and knowledge needed to deliver this crucial service. This course is accredited by OCN London and is delivered over five days.*

<b>Module One: Principles of Support Planning</b>  <p>Duration: One day</p>	<b>Module Two: Developing Skills in Writing a Support Plan</b>  <p>Duration: Two days</p>	<b>Module Three: Developing Support Brokerage Skills</b>  <p>Duration: Two days</p>
<p><i>This course provides a comprehensive background and overview of the support planning process</i></p> <p>Participants will:</p> <ul style="list-style-type: none"> <li>• Understand the key principles, issues and questions underlying support planning</li> <li>• Understand the processes of writing a person-centred support plan and a traditional care plan</li> <li>• Be able to establish appropriate ground rules for facilitation of individual and group meetings</li> <li>• Understand appropriate conduct in facilitating a planning meeting</li> </ul>	<p><i>Addresses the skills needed to write comprehensive support plans for a range of client groups</i></p> <p>Participants will:</p> <ul style="list-style-type: none"> <li>• Be able to design and develop a comprehensive support plan</li> <li>• Know how to conduct interviews with clients using a person-centred approach</li> <li>• Understand how to access financial and other resources needed for self-directed support</li> <li>• Be able to devise a budget for a client's support plan</li> <li>• Understand how to transform a support plan to make it accessible to people with learning difficulties and/or disabilities</li> </ul>	<p><i>A comprehensive guide on how to operate as a support broker</i></p> <p>Participants will:</p> <ul style="list-style-type: none"> <li>• Be able to action a support plan developed through brokerage</li> <li>• Understand contracts used in support brokerage</li> <li>• Understand the main criteria against which an action plan would be reviewed</li> <li>• Learn to identify, negotiate and procure appropriate services/funding streams for clients</li> </ul>

### Prices:



All classroom-based courses are charged at £750 per day, maximum 14 people per group. We offer discounts for block bookings. Please get in touch to discuss.



Please contact us for an quote for our online e-learning courses.

[www.c-i-l.org.uk](http://www.c-i-l.org.uk)

e: [info@c-i-l.org.uk](mailto:info@c-i-l.org.uk)

t: 020 3031 0021