

Training Courses for User-Led Organisations and Third Sector Providers

The leading organisation for the training and accreditation of Peer Support Brokers



C-I-L has designed a range of classroom based training and online e-learning courses that can support and develop the capacity of organisations that deliver personalised services.

Unlike other training providers, our courses have all been created *by service users, for service users.*

What Personalisation Means to my Organisation

Duration: Half day  

A short introductory course designed to develop understanding of what Personalisation means in a practical sense for ULOs and the third sector

Participants will:

- Understand the history and policies of Personalisation
- Understand the relevancy of Personalisation to an individual
- Understand how the Personalisation process is applied
- Understand the IB application process and budget spending

Developing an Outcomes-Based Service

Duration: One day  

Find out how to transform and develop your services to meet customer demand

Participants will:

- Understand how to measure the Impacts or end results of services on client's lives
- Understand how to work in co-production to deliver services that meet the aspirations and priorities identified by clients
- Develop skills to sustainably provide individualised services

The Ins and Outs of Third Party Management

Duration: One day  

Learn how to manage a third party account for an individual budgets user

Participants will:

- Develop skills in managing conflicts of interest
- Develop skills to facilitate circles of support
- Learn how to set up Trusts
- Develop skills in managing a personal budget
- Develop skills in safe information governance procedures

Applying for Multiple Streams of Funding

Duration: One day  

How to identify and apply for multiple funding streams for individual service users

Participants will:

- Understand how to identify and access financial and other resources to maximise the budget of individuals

 Classroom-based courses are charged at £50 per participant, per day, max. 14 people per group. £100 per participant per day for groups of less than 10.

We offer discounts for rolling programmes and for user-led and voluntary organisations - call to discuss.

 Please contact us for a quote for our selection of online e-learning courses.

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